

Questions and Answers from Walk Through

The following additional questions were asked by participants during the Bidder's Conference and Walk Through, held 1/13/2008 at 9:00 AM. Although most answers can be found, explicitly or implicitly, in our 470 and RFP, for clarity and convenience, we are sharing our responses online for the benefit of any potential bidders who were unable to attend. The most important question involved possibly running DNS on a separate device from the Exchange Server; that question was answered in a previous amendment.

Q: How old is our existing server?

The existing server is 4 years old and needs to be upgraded. The server is currently an all in one. We want a rack mount server in the LAN room. We have an existing rack with plenty of space. We would use the old server for file storage and use the new server as an eligible Exchange Server. There is enough room on the current server to do the file storage and there is also external hardware for file storage.

Q: How many students?

450 students

Q: Do we want to look into a second T1?

Currently we are using over 100% of our bandwidth. The ratio between the numbers of people we have and the speed of the T1 is low. Multiple, bonded T1s or equivalent technology would help with the quantity of data. (The 470 and original RFP request 6 Mbps, which would correspond to bonding 4 T1 lines.)

Q: Are we running VOIP?

No.

Q: Are we running CAT-5 or CAT-6?

We currently have CAT-5. The computers that may be put in a lab are 10-100s so we would probably stay with CAT-5.

Q: How many users for the Exchange Server?

Currently, there are less than 50 users (the staff). We would potentially in the future have up to 600 users counting all students and staff

Q: Additional Information that came up during Walk Through:

- Desirability of a new device combining firewall and web filter features
- The CSU goes down often
- We have 3 IDFs- one in the library, 1 in the gym, and 1 upstairs
- Currently AT&T is the service provider
- Phone system specs would need to be obtained from Avaya
- We want to see warranty options
- We are looking for a provider who will provide consistent support: we want to be able to pick up the phone and get assistance when needed
- We need electrical and data drops to set up the computer lab

E-mail address to ask additional questions erate.nacp@learningtech.org