

Please refer back to this list often. When new questions are asked they will be added to the list and answered here.

Q: Can you please tell us if you will want an account set up as New Beginnings with all the charges for all schools, or do you want a separate account and bill for each school?

A: What we are looking for is a single account with the charges for each school/location broken out on the billing would be preferred. As long as detailed billing is provided. See outline below:

- A. Total Monthly Service Charges
 - i. Total Voice charges
 - ii. Total data charges
- b. Total Monthly Charge Service Location A
 - i. Total voice A
 - 1. Long distance fee a
 - 2. Directory assistance fee b
 - 3. Etc...
 - ii. Total data A
- c. Total Monthly Charge Service Location B
 - i. Total Voice B
 - ii. Total Data B

Q: Should bids for Internet and Interconnected VoIP include the running of a line from the DMARC to the server closet?

A: We would prefer to see an optional line item on the bid that covers the possibility of having to run a new CAT6 line from the DMARC to the server closet, where needed.

Q: With Pierre A. Capdau Elementary School scheduled for demolition, what location should we use to calculate our bid for services for that school?

A: There is a high probably that the Pierre A. Capdau Elementary School will be relocating to a Modular building setup on open ground at the Avery Alexander School site located at:

5800 St. Roch Avenue
New Orleans, LA 70122

Please use this site to calculate bids for services for that school.

Q: Are there any more specific details about Cell phone that we can use to put a bid together? **(02/08/2009)**

A: We need phones that have the Push To Talk feature and are capable of connecting the UNO MS Exchange server, there is no Blackberry module with the Exchange server. We are looking at selecting a 23 phone pooled minute plan with 20,000 pooled minutes per month and want to have unlimited data, as in email.

Q: Is there an inventory of equipment that we can use that contains serial number of the equipment? **(02/09/2009)**

A: We have an inventory that contains all the serial number we can read without bringing down the network. This inventory will be furnished upon request of the bidder.